NORADA S.A.

Bucuresti, Sectorul 2, Bulevardul Pache Protopescu Nr. 25, Camera 10, Etaj 4, ROMANIA

Tel: (+4) 0372-729-986; E-mail: office@norada.ro

RETURN FORM

Către NORADA SA, cu sediul în Boulevard Pache Protopopescu No. 25, 4th floor, sector 2, Bucharest, Romania

Order number: _____
Order date: _____
Name under which the order was made: _____
Telephone: _____
Email: _____
Reason for return (optional):
- **Size change:** _____
- **Product change:** _____
- **Looks different from the pictures:** _____
- **I don't like the quality:** _____
- **I don't like it:** _____
- **Defect:** _____
- **Other reason:** _____
- **I would like to be reimbursed for the value of the returned products via bank transfer.**

Refund of the value (fill in the fields below):
Account holder's last name/first name: _____
Bank: _____
Bank account (IBAN - 24 characters):

I agree with this return form,
Date: _____
Signature: _____

RETURN INSTRUCTIONS:
1. Products must be returned within 14 days of receipt.
2. Products must be in the same condition as received: unworn, unwashed, uncleaned, without traces of grease, with intact labels and seals.
3. Pack the products appropriately and include the return form in the package.
Important: The return/exchange shipping fee is borne by the customer and is calculated by the courier company.
We do not accept returned products without a completed Return Form!
Send the package to the following address:
NORADA SA, Str. Rakoczi Ferenc, no. 40, 535600-ODORHEIU-SECUIESC, Jud. HARGHITA
Phone: (+4) 0372-729-986

The refund of the paid amount is made by bank transfer within 14 working days from the receipt and acceptance of the return, the bank fees being borne by NORADA SA. According to OUG 34/2014, you are responsible for any possible decrease in the value of the products caused by improper handling. Do not remove the product labels unless you have decided to keep it.